



United Nations Global Service Centre

REQUEST FOR EXPRESSION OF INTEREST (EOI)

This notice is placed by UNGSC. The accuracy, reliability and completeness of the contents of furnished information is the responsibility of United Nations Global Service Centre. You are therefore requested to direct all queries regarding this EOI to United Nations Global Service Centre using the fax number or e-mail address provided below.

Title of the EOI:

Replacement video wall solution for the Network Computing Centers (NCC) in UNGSC, Brindisi-Italy and UNICTF, Valencia-Spain

Date of this EOI: 19 September 2023

Closing Date for Receipt of EOI: 9 October 2023

EOI Number: EOIUNGSC21874

Beneficiary Country/Territory: Italy; Spain

Commodity/Service category: End User Technology & Applications

Address EOI response by fax or e-mail to the Attention of: Dolores Petrachi

Fax Number: n/a

E-mail Address: unlb-procurement@un.org

UNSPSC Code:

45111600 - Projectors and supplies

45111800 - Video and combination video and audio presentation equipment and hardware and controllers



DESCRIPTION OF REQUIREMENTS

The United Nations Global Service Centre (UNGSC) is seeking a qualified Contractor for the replacement of five (5) video walls currently in use at the following Network Computing Centers (NCC):

1. Network Computing Centre located at the UNGSC Headquarters in Brindisi, Italy;
2. Network Computing Centre located at the United Nations Information and Communication Technology Facility (UNICTF) in Valencia, Spain.

The requirement includes the supply, installation, testing, training and warranty for a video wall solution to be used by NCC staff to pull and display monitoring tools, most of which are accessible through URL (web browser) or VNC Connector.

UNGSC requires a direct view bezel free LED video wall system including all hardware, software, video output/monitor devices, cabling, installation, integration, and configuration required for both UNGSC abb.

The Contractor will be responsible for providing a turnkey solution, including design, provision, and delivery of equipment, installation, integration, documentation, testing, training, and warranty services for the video walls.

Interested providers must have a minimum of five (5) years of verifiable experience with designing and implementing video wall solutions in Network Monitoring and Operations Centers.

The personnel on-site for the installation works, either project manager or technician, must be a Certified Technology Specialist (CTS) or have an equivalent certification that can be verified.

This requirement is mandatory. Accordingly, bidders will be requested to provide evidence of the CTS certification or equivalent at the time of the offer's submission.

The requirement covers five (5) video walls, as follows:

- Two (2) video walls for UNGSC NCC in Brindisi, i.e. one (1) front wall and one (1) side wall;
- Three (3) video walls for UNICTF NCC in Valencia, i.e. one (1) front wall and two (2) sides walls.

One display Controller for each location is required and should operate all the video walls in a specific location.

The same technology must be used for UNGSC NCC in Brindisi and UNICTF NCC in Valencia and must not include any discontinued or publicly planned discontinued parts within the next five (5) years.

The current video walls in place will be removed by UNGSC teams in each specific location prior to the installation of the new system. To minimize each location down time, delivery and installation must be at one location at a time, and detailed planning will need to be coordinated among the Contractor Project Management team and the UNGSC Focal Point at the specific location.

The Contractor shall provide comprehensive warranty for all parts, labor, and software, hardware supplied as part of their video wall solution. The warranty for the entire video wall and all its related components including the processor system and workmanship must be three (3) years.

During the warranty period, the Contractor will be required to deliver preventive maintenance services including checking of system functionality, connectivity, firmware updates, etc.



SPECIFIC REQUIREMENTS / INFORMATION (IF ANY)

To be awarded a Contract/Purchase Order, the Bidder/Vendor must be registered with the UN Secretariat through the United Nations Global Marketplace (UNGM) for Level 2.

NOTE

Information on tendering for the UN Procurement System is **available free of charge** at the following address: <https://www.ungm.org/Public/Notice>

Only the United Nations Global Marketplace (UNGM) has been authorised to collect a nominal fee from vendors that wish to receive automatically Procurement Notices or Requests for Expression Of Interest. Vendors interested in this Tender Alert Service are invited to subscribe on <http://www.ungm.org>

Vendors interested in participating in the planned solicitation process should submit the Vendor Response Form of this EOI electronically (through the link available on the next page) before the closing date set forth above.



VENDOR RESPONSE

NOTICE

- Companies can only participate in solicitations of the UN Secretariat after completing their registration (free of charge) at the United Nations Global Marketplace (www.ungm.org).
- As you express interest in the planned solicitation by submitting this response form, please verify that your company is registered under its **full legal** name on the United Nations Global Marketplace (www.ungm.org) and that your application has been submitted to the **UN Secretariat**.
- While companies can participate in solicitations after completion of registration at Basic Level, we strongly recommend all companies to register at least at **Level 1** under the United Nations Secretariat prior to participating in any solicitations.
- Companies are reminded of the restrictions of employment of former UN personnel that were involved in the procurement process during their last three years of service as per [ST/SGB/2006/15](http://www.un.org/News/Press/docs/2006/0606_060615.html), including (a) employing those personnel for one year after separation of service and (b) allowing those personnel to communicate with, or appear before, active UN personnel for matters related to the procurement process for two years after separation of service. Violation of the provisions of ST/SGB/2006/15 may lead to suspension of the registration of the company as a UN vendor.

PLEASE NOTE: You should express your interest to this EOI electronically at:

<https://www.ungm.org/Public/Notice/214051>

In case you have difficulties submitting your interest electronically, please contact unlb-procurement@un.org directly for instructions.



EOI INSTRUCTIONS

1) Registering as a Vendor with the United Nations

Vendors interested in fulfilling the requirement described above must be registered at the UN Global Marketplace (www.ungm.org) with the UN Secretariat in order to be eligible to participate in any solicitation. Information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>.

Prerequisites for Eligibility

In order to be eligible for UN registration, you must declare that:

- A. Your company (as well as any parent, subsidiary or affiliate companies) is not listed in, or associated with a company or individual listed in:
 - I. the Compendium of United Nations Security Council Sanctions Lists (<https://www.un.org/securitycouncil/content/un-sc-consolidated-list>), or
 - II. the IIC Oil for Food List website or, if listed on either, this has been disclosed to the United Nations Procurement Division in writing.
- B. Your company (as well as any parent, subsidiary or affiliate companies) is not currently removed or suspended by the United Nations or any other UN organisation (including the World Bank);
- C. Your company (as well as any parent, subsidiary or affiliate companies) is not under formal investigation, nor have been sanctioned within the preceding three (3) years, by any national authority of a United Nations Member State for engaging or having engaged in proscribed practices, including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice;
- D. Your company has not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against your company that could impair your company's operations in the foreseeable future;
- E. Your company does not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with the Vendor in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15).
- F. Your company undertakes not to engage in proscribed practices (including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice), with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN.

For Registered Vendors: Vendors already registered at the UN Global Marketplace with the UN Secretariat must ensure that the information and documentation (e.g. financial statements, address, contact name, etc.) provided in connection with their registration are up to date in UNGM. Please verify and ensure that your company is registered under its full legal name.

For Vendors Interested in Registration: Vendors not yet registered should apply for registration on the United Nations Global Marketplace (<http://www.ungm.org>); information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>. Vendors must complete the registration process prior to the closing date of the REOI. Vendors who have not completed the UNGM registration process with the UN Secretariat before the closing date of the REOI are not considered eligible to participate in solicitations of the UN Secretariat. We strongly recommend all companies to register at least at Level 1 under the UN Secretariat prior to participating in any solicitations.

IMPORTANT NOTICE: Any false, incomplete or defective vendor registration may result in the rejection of the application or cancellation of an already existing registration.

2) EOI Process

Vendors interested in participating in the planned solicitation process should forward their expression of interest (EOI) to United Nations Global Service Centre (UNGSC) by the closing date set forth in this EOI. *Due to the high volume of communications UNGSC is not in a position to issue confirmation of receipt of EOIs.*

Please note that no further details of the planned solicitation can be made available to the vendors prior to issuance of the solicitation documents.

This EOI is issued subject to the conditions contained in the EOI introductory page available at <https://www.un.org/Depts/ptd/eoi>.

